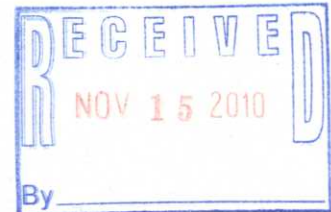




## Multi Management, Inc.

410-893-1260 • Fax: 410-893-6166



To Whom It May Concern,

I am a Jiffy Lube franchisee operating forty eight (48) service centers in the states of Maryland, Pennsylvania, Delaware and New Jersey. We have previously used Frey-Moss buildings to develop sites in Lancaster and Reading, Pa. and are currently using Frey-Moss buildings to develop sites in York, Pa. and Hagerstown, Md.

Our relationship extends beyond that of a vendor/customer; I consider them a development partner. They work directly with me, my architect and engineer to customize a facility that meets my operational needs, federal, state and local codes, as well as fits my development budget. I would highly recommend that anyone looking to develop a functional cost effective facility of any kind, to have a conversation with Frey-Moss about their building capabilities.

Sincerely,

A handwritten signature in red ink that reads 'Robert J. Falter'.

Robert J. Falter

Jiffy Lube Franchisee

**2203A Commerce Road • Suite 4 • Forest Hill, MD 21050**